**Passenger Vehicle**

**Target customer for PV.**

New vehicle booked owners (After vehicle booking completion)

Existing Vehicle owners (After vehicle deliver)

Existing WYH app users (Already registered on to WYH app)

**Sign Up:**

**Booked owners:** Mobile + OTP.

**Owners post deliver:** Vehicle registration/ Vin +OTP

**Journey transition from Booked to owner:**

Vehicle booking->Sign up in M4U app->Booked features displayed->Vehicle Delivery->Enter Reg in app->owner features displayed.

Existing WYH app users will get an automated message asking them “FORCE UPDATE” post update it will rename M4U app. Login with the registered mobile number.

**Commercial customer:**

Messages have been sent to commercial customers asking them to uninstall the existing WYH app and download the WYH CV app.

Sign up as a new user.

Mobile number + OTP.